



Cancellation Policy 2026

There is no statutory right of withdrawal under the Consumer Code. Nevertheless, we would like to offer our guests the following special cancellation conditions, allowing them to plan their holiday with greater peace of mind and security.

1) Special cancellation conditions for stays at Irma from 1 April 2026 to 10 January 2027

Reservations for stays between **1 April 2026 and 10 January 2027** may be modified or cancelled in writing up to **10 days before the scheduled arrival date**.

The **deposit** already paid will be converted into a voucher with no expiry date, which may be used at any time for a future stay.

The deposit is non-refundable.

In the event of cancellation after the 10-day deadline prior to arrival, late arrival, or early departure, **80% of the room rate, including breakfast**, will be charged if the room cannot be re-sold.

For additional peace of mind, we recommend taking out BeSafe travel cancellation insurance:

[BeSafe Plus Travel Insurance](#)

Merano, 31 March 2026